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June 16, 2004

Robert J. McCammon
6602 Latona Drive
Indianapolis, Indiana 46278

Re: U. S. Patent Application
Title: Communication System Work Order
Performance Method and System
Serial No.: 09/872,030
Filing Date: June 1, 2001
Inventor(s): Vitale et al.
Our Docket No.: 1504-0068

Dear Mr. McCammon:

Please find enclosed a declaration that we have prepared for filing with the patent application for the above identified invention. I have included a copy of the application as filed for your review. You have previously signed the assignment documents, so all that we need at this time is your signature on the Declaration in the space provided below your name.

After you have signed the Declaration, please place the Declaration in the pre-addressed, pre-paid Federal Express Package provided herewith and send the signed Declaration to me.

If you have any questions regarding your execution of the Declaration, please do not hesitate to contact me.

Very truly yours,

James D. Wood

JDW/jrt
Enclosures

HL

**DECLARATION FOR PATENT APPLICATION, POWER OF
ATTORNEY & DESIGNATION OF CORRESPONDENCE ADDRESS**

As below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

COMMUNICATION SYSTEM WORK ORDER PERFORMANCE METHOD AND SYSTEM

the specification of which (check one)

_____ is attached hereto.

X was filed on June 1, 2001 as Application Serial No. 09/872,030
and was amended on _____ (if applicable).

I hereby state that I have reviewed and understand the contents of the above-identified specification including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information known to me to be material to the patentability of this application in accordance with 37 CFR §1.56(a).

**PRIOR FOREIGN/PCT APPLICATION(S) FILED WITHIN 12 MONTHS (6 MONTHS FOR
DESIGN) PRIOR TO THIS APPLICATION AND ANY PRIORITY CLAIMS UNDER 35 U.S.C.
§ 119(a)-(d)**

I hereby claim foreign priority benefits under 35 USC § 119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

Prior Foreign Application(s)			Priority Claimed	
Number	Country	Day/Month/Year Filed	Yes	No

CLAIM FOR BENEFIT OF PRIOR U.S. PROVISIONAL APPLICATION(S)
(35 U.S.C. § 119(e))

I hereby claim the benefit under Title 35, United States Code, § 119 (e) of any United States provisional application(s) listed below:

Provisional Application Number	Filing Date
60/208,950	June 2, 2000

CLAIM FOR BENEFIT OF EARLIER US/PCT APPLICATION(S)
UNDER 35 U.S.C. § 120

I hereby claim the benefits under 35 USC § 120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of 35 USC § 112, I acknowledge the duty to disclose material information as defined in 37 CFR § 1.56 which occurred between the filing date of the prior application and the national or PCT international filing date of this application:

Appl. No.	Filing Date	Patented, Pending, Abandoned

Power of Attorney: As a named inventor, I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith.

Harold C. Moore, Reg. No. 37,892, Paul J. Maginot, Reg. No. 34,984, Michael D. Beck, Reg. No. 32,722, David M. Lockman, Reg. No. 34,214, David B. Quick, Reg. No. 31,933, James D. Wood, Reg. No. 43,285 and Russell E. Fowler, Reg. No. 43,615.

Send correspondence to:

Harold C. Moore
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 Indianapolis, Indiana 46204

Direct telephone calls to:

Harold C. Moore
 telephone: (317) 638-2922
 Facsimile: (317) 638-2139

I hereby declare that all statements made herein on my own knowledge are true and that all statements made on information and belief are believed to be true, and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both under

18 USC §1001 and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

Full Name of First Inventor: Michael J. Vitale	
Inventor's Signature:	Date:
Residence: 3644 Belgray Drive NW, Kennesaw, Georgia 30152	
Citizenship: United States	
Mailing Address: 3644 Belgray Drive NW, Kennesaw, Georgia 30152	

Full Name of Second Inventor: Gerald K. Rudolf	
Inventor's Signature:	Date:
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Citizenship: United States	
Mailing Address: 1030 E. Edgewood Avenue, Indianapolis, Indiana 46227	

Full Name of Third Inventor: Michael R. Wright	
Inventor's Signature:	Date:
Residence: 13060 Sweet Spring Court, Fishers, Indiana 46038	
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Full Name of Fourth Inventor: Kelly J. Scorzato	
Inventor's Signature:	Date:
Residence: 9114 N. Park Avenue, Indianapolis, Indiana 46240	
Citizenship: United States	
Mailing Address: 9114 N. Park Avenue, Indianapolis, Indiana 46240	

Full Name of Fifth Inventor: Robert J. McCammon	
Inventor's Signature:	Date:
Residence: 6602 Latona Drive, Indianapolis, Indiana 46278	
Citizenship: United States	
Mailing Address: 6602 Latona Drive, Indianapolis, Indiana 46278	

Full Name of Sixth Inventor: Pingnan Shi	
Inventor's Signature:	Date:
Residence: 3387 Buckmoor Parkway, Greenwood, Indiana 46143	
Citizenship: United States	
Mailing Address: 3387 Buckmoor Parkway, Greenwood, Indiana 46143	

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6602 Latona Drive
Indianapolis, IN 46268

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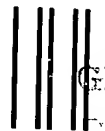
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